



Certified Digital Adoption **Solution Builder**

January | 2022

Learning Outcome

Learn the fundamentals for how to build an effective digital adoption solution

Program Overview

Certification Level: Intermediate

Time commitment: 20-40 hrs

Length: 4 Weeks

What's Included:

- 2 Instructor-Led Workshops
- Access to Live Remote Group Office Hours
- Case studies
- Final Exam

Requirements

- Complete self-paced courses
- Attend all instructor led workshops
- 80% + on Final Exam

Certification Details

- Certification is good for 3 years
- Certification Maintenance module required at 18 months

Schedule

Workshops

Session A: 9:30am - 11:15am PST

Session B: 12:30pm - 2:15pm PST

Office Hours

Session A: 9am - 10am PST

Session B: 12pm - 1pm PST

Builder Workshops and Office Hours

Workshop 1: Rule Engine

January 18

Office Hours 1: Rule Engine

January 19

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Workshop 2: Engagement Best Practices

January 25

Office Hours 2: Engagement

January 26



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February | 2022

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Builder Workshops and Office Hours

Workshop 1: Rule Engine

February 8

Office Hours 1: Rule Engine

February 9

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Workshop 2: Engagement Best Practices

February 15

Office Hours 2: Engagement

February 16



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March | 2022

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Office Hours 2: Engagement

March 16