

Solution Builder.



Certified Digital Adoption **Solution Builder**

April | 2022

Schedule *Recommended On-Demand Workshop schedule below in order to be prepared for the Required Live Learning Labs*

Learning Labs: Wednesdays

Session A: 9:00am – 10:15am PST

Session B: 6:00pm – 7:15pm PST

Prerequisites ● **Self-Paced Content:** Pre-Requisite Courses

April 4 – April 8

Unit 1 | Build I ● **Self-Paced Content:** Week 1

April 11 – April 15

April 25 – April 30

- On-Demand Workshop 1:** Rule Engine
- Learning Lab 1:** Build
 - [April 13](#)
 - [April 27](#)

Unit 2 | Build II ● **Self-Paced Content:** Week 2

April 18 – April 22

May 2 – May 7

- On-Demand Workshop 2:** Engagement
- Learning Lab 2:** Engagement
 - [April 20](#)
 - [May 4](#)

Unit 3 | Final Exam ● **Complete:** Solution Builder Final Exam



Certified Digital Adoption **Solution Builder** 2022

Learning Outcome

Learn the fundamentals for how to build an effective digital adoption solution

Program Overview

Certification Level: Intermediate

Time commitment: 20-40 hrs

Length: 4 Weeks

What's Included

- 2 On-Demand Workshops
- 4 Live Remote Learning Labs
 - Hands-on exercises
 - Q & A
- Advanced case studies
- Final Exam

Requirements

- Complete all self-paced courses
- Watch all on-demand workshops
- Attend 2 Learning Labs (*available on-demand if necessary*)
- 80% + on Final Exam

Certification Details

- Certification is good for 3 years
- Certification Maintenance module required at 18 months

Workshop Overview

- Deep Dive into the Rule Engine
 - When to use it?
 - What is it?
 - Where do we use Rules?
- Engagement
 - Solution Strategies
 - Identifying your Audience
 - Entry Points To Your Content
 - Knowing Your Users and Pulling It All Together



Certified Digital Adoption **Solution Builder**

May | 2022

Schedule *Recommended On-Demand Workshop schedule below in order to be prepared for the Required Live Learning Labs*

Learning Labs: Wednesdays

Session A: 9:00am – 10:15am PST

Session B: 6:00pm – 7:15pm PST

Prerequisites ● **Self-Paced Content:** Pre-Requisite Courses

May 2 – May 6

Unit 1 | Build I ● **Self-Paced Content:** Week 1 **On-Demand Workshop 1:** Rule Engine **Learning Lab 1:** Build

May 9 – May 13

May 23 – May 27

- [May 12](#)
- [May 26](#)

Unit 2 | Build II ● **Self-Paced Content:** Week 2 **On-Demand Workshop 2:** Engagement **Learning Lab 2:** Engagement

May 16 – May 20

May 20 – June 3

- [May 19](#)
- [June 1](#)

Unit 3 | Final Exam ● **Complete:** Solution Builder Final Exam



Certified Digital Adoption **Solution Builder**

June | 2022

Schedule *Recommended On-Demand Workshop schedule below in order to be prepared for the Required Live Learning Labs*

Learning Labs: Wednesdays

Session A: 9:00am – 10:15am PST

Session B: 6:00pm – 7:15pm PST

Prerequisites

June 6 – June 10

- Self-Paced Content:** Pre-Requisite Courses

Unit 1 | Build I

June 13 – June 17

June 27 – July 1

- Self-Paced Content:** Week 1
- On-Demand Workshop 1:** Rule Engine
- Learning Lab 1:** Build
 - [June 15](#)
 - [June 29](#)

Unit 2 | Build II

June 20 – June 24

July 4 – July 8

- Self-Paced Content:** Week 2
- On-Demand Workshop 2:** Engagement
- Learning Lab 2:** Engagement
 - [June 22](#)
 - [July 6](#)

Unit 3 | Final Exam

- Complete:** Solution Builder Final Exam