

Solution Builder.



Certified Digital Adoption **Solution Builder**

April | 2022

Schedule *Recommended On-Demand Workshop schedule below in order to be prepared for the Required Live Learning Labs*

Learning Labs: Wednesdays

Session A: 9:00am – 10:15am PST

Session B: 6:00pm – 7:15pm PST

Prerequisites ● **Self-Paced Content:** Pre-Requisite Courses

April 4 – April 8

Unit 1 | Build I ● **Self-Paced Content:** Week 1

April 11 – April 15

April 25 – April 30

- On-Demand Workshop 1:** Rule Engine
- Learning Lab 1:** Build
 - [April 13](#)
 - [April 27](#)

Unit 2 | Build II ● **Self-Paced Content:** Week 2

April 18 – April 22

May 2 – May 7

- On-Demand Workshop 2:** Engagement
- Learning Lab 2:** Engagement
 - [April 20](#)
 - [May 4](#)

Unit 3 | Final Exam ● **Complete:** Solution Builder Final Exam



Certified Digital Adoption **Solution Builder** 2022

Learning Outcome

Learn the fundamentals for how to build an effective digital adoption solution

Program Overview

Certification Level: Intermediate

Time commitment: 20-40 hrs

Length: 4 Weeks

What's Included

- 2 On-Demand Workshops
- 4 Live Remote Learning Labs
 - Hands-on exercises
 - Q & A
- Advanced case studies
- Final Exam

Requirements

- Complete all self-paced courses
- Watch all on-demand workshops
- Attend 2 Learning Labs (*available on-demand if necessary*)
- 80% + on Final Exam

Certification Details

- Certification is good for 3 years
- Certification Maintenance module required at 18 months

Workshop Overview

- Deep Dive into the Rule Engine
 - When to use it?
 - What is it?
 - Where do we use Rules?
- Engagement
 - Solution Strategies
 - Identifying your Audience
 - Entry Points To Your Content
 - Knowing Your Users and Pulling It All Together



Certified Digital Adoption **Solution Builder**

May | 2022

Schedule *Recommended On-Demand Workshop schedule below in order to be prepared for the Required Live Learning Labs*

Learning Labs: Wednesdays

Session A: 9:00am – 10:15am PST

Session B: 6:00pm – 7:15pm PST

Prerequisites ● **Self-Paced Content:** Pre-Requisite Courses

May 2 – May 6

Unit 1 | Build I ● **Self-Paced Content:** Week 1 **On-Demand Workshop 1:** Rule Engine **Learning Lab 1:** Build

May 9 – May 13

May 23 – May 27

- [May 12](#)
- [May 26](#)

Unit 2 | Build II ● **Self-Paced Content:** Week 2 **On-Demand Workshop 2:** Engagement **Learning Lab 2:** Engagement

May 16 – May 20

May 20 – June 3

- [May 19](#)
- [June 1](#)

Unit 3 | Final Exam ● **Complete:** Solution Builder Final Exam



Certified Digital Adoption **Solution Builder**

June | 2022

Schedule *Recommended On-Demand Workshop schedule below in order to be prepared for the Required Live Learning Labs*

Learning Labs: Wednesdays

Session A: 9:00am - 10:15am PST

Session B: 6:00pm - 7:15pm PST

Prerequisites

June 6 - June 10

- Self-Paced Content:** Pre-Requisite Courses

Unit 1 | Build I

June 13 - June 17

June 27 - July 1

- Self-Paced Content:** Week 1
- On-Demand Workshop 1:** Rule Engine
- Learning Lab 1:** Build
 - [June 15](#)
 - [June 29](#)

Unit 2 | Build II

June 20 - June 24

July 4 - July 8

- Self-Paced Content:** Week 2
- On-Demand Workshop 2:** Engagement
- Learning Lab 2:** Engagement
 - [June 22](#)
 - [July 6](#)

Unit 3 | Final Exam

- Complete:** Solution Builder Final Exam

Solution Engineer.



Certified Digital Adoption **Solution Engineer** 2022

Learning Outcome

Learn how to build and manage digital adoption solutions that achieve specific business goals

Program Overview

Certification Level: Advanced

Time commitment: 40-60 hrs

Length: 8 Weeks

What's Included

- 6 On-Demand Workshops
- 8 Live Remote Learning Labs
 - Hands-on exercises
 - Q & A
- Advanced case studies
- Final Exam
- Final Project

Requirements

- Complete all self-paced courses
- Watch all on-demand workshops
- Attend 6/8 Live Learning Labs or watch them on-demand
- 80% + on Final Exam
- 80% + on Final Project

Final Project

Final Project Due: 8 weeks after enrollment

Projects will be graded and returned within 2 weeks of due date

Certification Details

- Certification is good for 3 years
- Certification Maintenance module required at 18 months



Certified Digital Adoption **Solution Engineer**

April | 2022

Schedule *Recommended On-Demand Workshop schedule below in order to be prepared for the Required Live Learning Labs*

Learning Labs: Thursdays

Session A: 9:00am – 10:15am PST

Session B: 6:00pm – 7:15pm PST

Prerequisites

April 4 – April 8

- Self-Paced Content:** Pre-Requisite Courses

Unit 1 | Plan

April 11 – April 15

- Self-Paced Content:** Week 1
- On-Demand Workshop 1:** Planning a Project
- Learning Lab 1:** Plan – [April 14](#)

Unit 2 | Build

April 18 – April 22

- Self-Paced Content:** Week 2
- On-Demand Workshop 2:** Design & Build Best Practices
- Learning Lab 2:** Build – Design – [April 21](#)

April 25 – April 29

- Self-Paced Content:** Week 3
- On-Demand Workshop 3:** Quality Assurance
- Learning Lab 3:** Build – QA – [April 28](#)

May 2 – May 6

- Self-Paced Content:** Week 4
- On-Demand Workshop 4:** jQuery
- Learning Lab 4:** Build – jQuery – [May 5](#)

Unit 3 | Analyze

May 9 – May 13

- Self-Paced Content:** Week 5
- On-Demand Workshop 5:** Analyze
- Learning Lab 5:** Analyze – [May 12](#)
- Complete:** Solution Engineer Final Exam

Unit 4 | Final Project

May 16 – June 2

- Self-Paced Content:** Week 6
- On-Demand Project Workshop:** Final Project
- Learning Lab 6:** Final Project Overview – [May 19](#)
- Learning Lab 7:** Final Project Q & A – [May 26](#)
- Learning Lab 8:** Final Project Q & A – [June 2](#)
- Turn in:** Final Project



Certified Digital Adoption **Solution Engineer**

May | 2022

Schedule *Recommended On-Demand Workshop schedule below in order to be prepared for the Required Live Learning Labs*

Learning Labs: Thursdays

Session A: 7:00am – 9:15am PST

Session B: 4:00pm – 6:15pm PST

Prerequisites

May 2 – May 6

- ❑ **Self-Paced Content:** Pre-Requisite Courses

Unit 1 | Plan

May 9 – May 13

- ❑ **Self-Paced Content:** Week 1
- ❑ **On-Demand Workshop 1:** Planning a Project
- ❑ **Learning Lab 1:** Plan – [May 12](#)

Unit 2 | Build

May 16 – May 20

- ❑ **Self-Paced Content:** Week 2
- ❑ **On-Demand Workshop 2:** Design & Build Best Practices
- ❑ **Learning Lab 2:** Build – Design – [May 19](#)

May 23 – May 27

- ❑ **Self-Paced Content:** Week 3
- ❑ **On-Demand Workshop 3:** Quality Assurance
- ❑ **Learning Lab 3:** Build – QA – [May 26](#)

May 30 – June 3

- ❑ **Self-Paced Content:** Week 4
- ❑ **On-Demand Workshop 4:** jQuery
- ❑ **Learning Lab 4:** Build – jQuery – [June 2](#)

Unit 3 | Analyze

June 6 – June 10

- ❑ **Self-Paced Content:** Week 5
- ❑ **On-Demand Workshop 5:** Analyze
- ❑ **Learning Lab 5:** Analyze – [June 9](#)
- ❑ **Complete:** Solution Engineer Final Exam

Unit 4 | Final Project

June 13 – July 1

- ❑ **Self-Paced Content:** Week 6
- ❑ **On-Demand Project Workshop:** Final Project
- ❑ **Learning Lab 6:** Final Project Overview – [June 16](#)
- ❑ **Learning Lab 7:** Final Project Q & A – [June 23](#)
- ❑ **Learning Lab 8:** Final Project Q & A – [June 30](#)
- ❑ **Turn in:** Final Project



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- ❑ **Self-Paced Content:** Week 1
- ❑ **On-Demand Workshop 1:** Planning a Project
- ❑ **Learning Lab 1:** Plan – [June 16](#)

Unit 2 | Build

June 20 – June 24

- ❑ **Self-Paced Content:** Week 2
- ❑ **On-Demand Workshop 2:** Design & Build Best Practices
- ❑ **Learning Lab 2:** Build – Design – [June 23](#)

June 27 – July 1

- ❑ **Self-Paced Content:** Week 3
- ❑ **On-Demand Workshop 3:** Quality Assurance
- ❑ **Learning Lab 3:** Build – QA – [June 30](#)

July 4 – July 8

- ❑ **Self-Paced Content:** Week 4
- ❑ **On-Demand Workshop 4:** jQuery
- ❑ **Learning Lab 4:** Build – jQuery – [July 7](#)

Unit 3 | Analyze

July 11 – July 15

- ❑ **Self-Paced Content:** Week 5
- ❑ **On-Demand Workshop 5:** Analyze
- ❑ **Learning Lab 5:** Analyze – [July 14](#)
- ❑ **Complete:** Solution Engineer Final Exam

Unit 4 | Final Project

July 18 – August 5

- ❑ **Self-Paced Content:** Week 6
- ❑ **On-Demand Project Workshop:** Final Project
- ❑ **Learning Lab 6:** Final Project Overview – [July 21](#)
- ❑ **Learning Lab 7:** Final Project Q & A – [July 28](#)
- ❑ **Learning Lab 8:** Final Project Q & A – [August 4](#)
- ❑ **Turn in:** Final Project